



**City of Welland Economic Development**  
Recreation & Culture Division  
Welland Community Wellness Complex  
145 Lincoln Street, Welland, Ontario L3B 6E1

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Dear Ice Users

The reopening guidelines and restrictions set forth by the province provide guidance to all municipalities in Ontario, who must individually evaluate what is feasible for their respective community. We are continuing to implement what we have found successful in the first stages of reopening in other areas of recreation and are planning for the coming months.

With what we know of COVID-19 we anticipate an unusual season ahead of us and want to extend our appreciation for your collective understanding and patience as we reopen the Arena complex to “normal” operations as quickly as is safe to do so.

To ensure the safety of participants, staff, and supporters for all our ice user groups, we have created a COVID-19 safety plan for the reopening of the Welland Arena’s. All pertinent details are provided in the attached Reopening Plan; I would like to highlight several important aspects here:

- Welland Main Arena to open September 8<sup>th</sup>
- Jack Ballantyne Memorial (JBM) Arena to open October 17<sup>th</sup>
- COVID-19 screening will be in place
- A limit of 50 people are permitted in the facility
- A designated change room with a washroom will be provided for all rentals
- Showers remain closed
- Arrive ready to play
- Ice will close for 30min between rentals/different playing groups to allow for sanitizing of all high touch surfaces

As indicated in the Reopening Plan document, all procedures and restrictions will be subject to ongoing review and will be amended from time to time to reflect best practices, or if we receive new information from the Province regarding reopening.

To facilitate a smooth process, the ice allocation for the 2020-2021 season is being conducted in two steps. The first allocation, for the period of September through to November, is complete. The second allocation, for the period of December 1 through March 27, 2021, is underway.

Please respond to [Kim.Warner@Welland.ca](mailto:Kim.Warner@Welland.ca) with a statement of intent on whether you would like to run programming this season. Kim will work with all groups who reply with a “yes” to solicit ice needs and create a draft schedule.

Sincerely,

Richard Dalton  
Manager, Recreation & Culture



## Rules of Engagement for Rentals

### Hockey Rentals (Adult Leagues)

- Admission to the Arena 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated change room
- Circulate between ice surface and designated change room only during rental, do not access other locations within facility
- Adults will be permitted to change on site in the change rooms at the Arena.
- Showers are off-limits; washroom access is within designated change room only, no other washroom access is permitted
- Place water bottle and face mask in a designated basket on the players bench, for storage while playing
- Depart the arena through specified exit within 15min of concluding rental

### Figure Skating Participants

- Arrive at the Arena “dressed to skate”
- Line up outside 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated change room
- Circulate between ice surface and designated change room only during rental, do not access other locations within facility
- Washroom access is within designated change room only, no other washroom access is permitted
- At end of rental, return to designated change room and promptly remove skates
- Depart the arena through specified exit within 15min of concluding rental

### Main Arena: Parents (Helpers) - Minor Leagues & Figure Skating

- Maximum one (1) parent/helper per player
- Enter lobby area to complete temperature screening at same time as player
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated spectator section or to designated dressing room (if assisting with lacing skates)
- Maintain social distancing at all times; a maximum of six players and six parents will be permitted in the dressing room at one time
- Parents should make their way to the designated area of the stands for the remainder of the rental
- At end of rental, parent may return to dressing room to assist with removing skates
- Depart the arena through specified exit within 15min of concluding rental
- One designated public washroom will be provided for spectators of youth players

## JBM: Parents (Helpers) - Minor Leagues & Figure Skating

- Maximum one (1) parent/helper per player
- Enter lobby area to complete temperature screening at same time as player
- Observe mask requirement while inside the facility
- Once the minor has been helped, parents/helper should make their way to the designated exit
- At end of rental, parent may return to dressing room to assist with removing skates, if required.
- Depart the arena through specified exit within 15min of concluding rental

## Spectators - Adult Leagues

- Spectators are not permitted for adult leagues until further notice

## Public Skating Participants and General Ice Rental

- Arrive at the Arena “dressed to skate”
- Line up outside 15min prior to rental
- Enter lobby area to complete temperature screening
- Observe mask requirement while inside the facility
- Once screening process is complete, follow arrows to designated skate tying area
- Circulate between ice surface and designated skate tying location only, do not access other locations within facility
- One washroom will be available
- Depart the arena through specified exit within 15min of concluding rental

## Tournaments/Special Events/Camps

- No tournaments will take place at Main Arena
- Exceptions will be made for JMB with proper COVID plan in place.